



What to do... Performance Decreases Significantly using New (“Bronze”/slimline) PowerBook G3

Introduction:

This document provides information about what to do if you are using GlobalFax 2.6.5 for iMac/G3 and a New (“Bronze”/slimline) PowerBook G3 (has translucent bronze keyboard) and your PowerBook’s performance has significantly decreased.

If you are using a New (“Bronze”/slimline) PowerBook G3 Series computer with GlobalFax 2.6.5 and you notice that the performance of your G3 has significantly decreased when attempting normal activities (i.e. there is a noticeable delay when clicking on menus, etc.) then do the following:

1. From the **Apple** menu, click on the **Global Village Fax Center**.
2. Click on the **Setup** menu, and choose **Receiving**.
3. Uncheck the **Receive Fax** checkbox.

This will disable GlobalFax’s ability to receive faxes automatically, and will require you to manually receive faxes when you are expecting them. For more information on how to receive faxes manually, request document #2002, “How to... Receive Faxes” or the Adobe PDF **GlobalFax User’s Guide** located on your GlobalFax 2.6.5 for iMac/G3 CD-ROM.

We are currently researching the cause of this issue, and it's possible that we will create an update to your software to fix it. Please check our website at <http://www.globalvillage.com> from time to time for information about any possible updates.