



## What to do... GlobalFax Not Answering Fax Call Using Internal G3 PowerBook Modem

### **Introduction:**

This document provides information about what to do if GlobalFax 2.6.5 is not answering a fax call using an internal PowerBook G3 modem. This document assumes that you are only using an internal PowerBook G3 modem, that GlobalFax does not crash or freeze and that you are able to send faxes. If you do not use an internal PowerBook G3 modem or are experiencing another type of problem with GlobalFax, please refer to the appropriate document in other troubleshooting sections of this index.

If you use an internal PowerBook G3 modem and GlobalFax does not answer a fax call properly, follow the troubleshooting steps below:

1. Click on the **Apple** menu and select **Global Village Fax Center**.
2. Click on the **Setup** menu and select **Receiving**.
3. From the Receiving dialog box, click on the **Answer After** pop-up menu and select **1 ring**.  
Click **OK**.