



GLOBAL VILLAGE
COMMUNICATION

Fax Back Document # 2726

What to do... Using 9 Pin Cable on an 8 Pin Serial Port

Introduction:

This document provides information about what to do if you're trying to use a 9 pin cable on an 8 pin serial port.

TelePort modems with 9 pin connectors are special, OEM (bundled) Global Village modems made for Apple Performas and 3rd party PowerPC computers. These modems are not made for or supported for connections to any other type of computer model. Unfortunately, no type of adapter is available for these modems because the 9th pin provides power to the modem via the computer's serial port.

If you're interested in trading up to a Global Village 56K modem (an 8 pin modem), then request document #3001, "Preferred Customer Upgrade Program" from the Sales Index. Alternately, if you bought one of these modems new or second hand, and would like to exchange it for the right one, return the modem to the retailer, and explain that you need a TelePort modem with an 8 pin connector instead.