



GLOBAL VILLAGE
COMMUNICATION

Fax Back Document # 2620

What to do... OT/PPP Reports "Port in Use"

Introduction:

This document provides information about what to do if OT/PPP reports a "Port In Use" message. This document only provides information about OT/PPP. If you receive some kind of "port in use" error using another type of PPP dialer, please contact the manufacturer of that software for technical support.

The version of software that ships with all Global Village PC Cards will not allow OT/PPP to connect, causing OT/PPP to report "Your Port May be In Use." Updating your software to the "3.0.2 Universal Updater" (which will update PC Cards for a variety of uses) will include a newer PowerPort control panel that should fix the issue.

The updater is available on our website at: <http://www.globalvillage.com/support/>