



## How to... Change Modem Volume

### **Introduction:**

This document provides information on how to change the volume of your modem for either faxing or online (data) communications.

### **GlobalFax Software**

The Modem Volume control in the TelePort control panel or GlobalFax Controls control panel is only used for setting the modem volume when faxing. PowerPort or PC Card users must use the system software's Sound control panel to control volume when faxing.

### **All Other Applications (Data Connections)**

While Global Village does not directly support how to use 3rd party modem software, we can provide you with instructions on how to change modem volume in general. For details on where and how to add modem commands to your modem software, please refer to the documentation that came with the software that you are using. You will need to add one of the following standard two-character AT commands to the end of any of your initialization or modem setup strings:

M0*	(Volume Off)
M1	(Volume On)
L0*	(Low Volume)
L1	(Medium Low Volume)
L2	(Medium Volume)
L3	(Highest Volume)

\*NOTE: The "0" character is a 'zero', not an 'oh.'

NOTE: TelePort X2 modems will not recognize the **L** AT Command. However, you can turn the X2's speaker on and off by using the **M** AT Command.

### **OT-PPP/ARA**

Because OT-PPP (Open Transport/PPP) and ARA (Apple Remote Access) use the same type of pre-written CCL, or text script to give commands to the modem when initializing, dialing, and connecting, these commands cannot be edited within PPP or ARA's setup. In regards to changing the modem volume, you may be able to change an existing command in the string or add one of the two-character volume commands above to the end of an existing string. In order to edit the script, you either have to generate an original script using a Modem Script Generator, or edit the original source text of an existing script to effect the change.

If you need to create or edit an existing OT-PPP modem script, you should contact Apple, the creators of OT/PPP and ARA, to get assistance with this.