



## About... Apple/Power Computing/ UMAX (Bundled Product) Support Options

### **Introduction:**

This document provides information about technical support options for owners of bundled modems.

The manufacturer of your computer supports, warrants and replaces the modem and GlobalFax software (if available) included with your system. Many parts of your computer, such as the main computer chip, disk drive, or monitor may have been designed and manufactured by companies other than the brand name on your computer. Global Village helped design and manufacturer the modem that came with your computer, but doesn't offer free technical support for these modems.

Manufacturers and their bundled modem models are listed below:

### **Apple (1-800-SOS-APPL)**

TelePort Bronze II for Macintosh Performa (external, S/N starts "P")  
TelePort Gold II for Macintosh Performa (external, S/N starts "L")  
TelePort Gold IIv (internal)  
TelePort Platinum V (internal)  
Apple/GV TelePort 56K (internal)

### **Power Computing (1-800-708-6227)**

TelePort Platinum (external, S/N starts "AA")  
TelePort Internet Edition (external, S/N starts "NC" and "AC")

### **UMAX (1-510-651-8883)**

TelePort 28.8 Comm Slot Edition (internal, S/N starts "NU")  
TelePort 33.6 Comm Slot Edition (internal, S/N starts "NC")  
TelePort 33.6 Speakerphone Edition (external, S/N starts "JC")

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Should your hardware need to be replaced, you will need to contact your computer manufacturer above.